

# EXHIBIT A

Case 2:18-cv-04009-NKL Document 1-1 Filed 01/18/18 Page 2 of 20

6. Defendant is a foreign company doing business in Missouri.

### **JURISDICTION AND VENUE**

7. This court has jurisdiction over Plaintiff's FCRA claim pursuant to 15 U.S.C. § 1681p and Article V, Section 14(a) of the Constitution of Missouri.
8. Venue is proper in this Court pursuant to R.S.Mo. 508.010.2(4).

### **FACTUAL ALLEGATIONS**

9. The report provided by Defendant to Hampton Inn contained information regarding the Plaintiff.
10. The report provided by the Defendant indicates that Plaintiff served 16 YEARS and 15 YEARS in a correctional institution.
11. Plaintiff did not serve 16 YEARS or 15 YEARS in a correctional institution.
12. Defendant's process of identifying time served is misleading and inaccurate.
13. On information and belief, individuals who have been convicted of a Felony or other crime typically have a harder time finding employment than individuals who have served no time.
14. Defendant's report improperly conveys the amount of time the Plaintiff served.
15. The Defendant's report artificially and improperly inflates the perceived amount of time she served.
16. On information and belief, an individual who served 16 YEARS in a correctional institution is given less opportunity for employment than a similarly situated individual that has served less time.
17. Defendant's report also incorrectly identifies the Plaintiff as being a SEX OFFENDER.

18. Plaintiff is not and has never been a SEX OFFENDER.
19. Defendant's report identifies the Plaintiff has being a Level1 SEX OFFENDER.
20. Labeling the Plaintiff as any level SEX OFFENDER is inaccurate and misleading.
21. On information and belief, individuals who have been identified as a SEX OFFENDER have a harder time finding employment than individuals who have not been identified as a SEX OFFENDER.
22. Defendant's report also incorrectly identifies the Plaintiff as having two Social Security Numbers.
23. The consumer report produced by the Defendant contains several instances where Plaintiff is identified as:

Last Name	Bivens
First Name	Tonisha
Middle Name	onya
SSN	xxx-xx-xxxx
SSN	xxx-xx-#### <sup>1</sup>
DOB	9/11/xx
Gender	Unknown

24. The manner in which the Defendant identifies an individual's SSN is misleading and inaccurate.
25. On information and belief, an individual that is portrayed as having two SSN's is less likely to be employed than a similar individual portrayed as having only one SSN.
26. Defendant is aware of the FCRA.
27. Defendant has knowledge that it must comply with the FCRA.
28. Defendant is required to prepare all consumer reports in accordance with the

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<sup>1</sup> The symbols ##### are used to protect Plaintiff's social security number. The actual report produced by the Defendant uses numbers in place of #####.

FCRA.

29. Defendant's multiple violations of the FCRA combined with its knowledge of the requirements of the FCRA is evidence that the Defendant's violations were willful.

### **CLASS ACTION ALLEGATIONS**

30. Plaintiff incorporates the foregoing paragraphs as if fully set forth herein.
31. Plaintiff asserts the following classes:

**1681e(b) Time Served Class:** All individuals who were the subject of one or more consumer reports in which Defendant identified them as having served a period of time, for which they did not, from December 21, 2012, through the conclusion of this matter.

**1681e(b) Level 1 Class:** All individuals who were the subject of one or more consumer reports in which Defendant identified them as being Level 1 Sex Offender from December 21, 2012, through the conclusion of this matter.

**1681e(b) Social Security Number Class:** All individuals who were the subject of one or more consumer reports in which Defendant identified them as having two Social Security Numbers from December 21, 2012, through the conclusion of this matter.

### **Numerosity**

32. The proposed class is so numerous that joinder of all class members is impracticable. Defendant regularly produces consumer reports on individuals to third parties. Defendant fails to follow reasonable procedures to assure maximum possible accuracy of the information concerning the individual about whom the reports relate. Plaintiff believes that during the relevant time period, a sufficient number of individuals would fall within the definition of the Putative Class.

### **Common Questions of Law and Fact**

33. Virtually all of the issues of law and fact in this class action predominate over any questions affecting individual class members. Among the questions of law and fact common to the class is:
- a. Whether Defendant complies with 1681e and follows reasonable procedures to assure maximum accuracy of the information contained in their reports;
  - b. Whether Defendant complies with 1681e(b) and properly identifies the term an individual actually served in compliance with the FCRA;
  - c. Whether Defendant's violations of the FCRA were willful;
  - d. The proper measure of statutory damages and punitive damages; and

#### **Typicality**

34. Plaintiff's claims are typical of the members of the proposed class. Defendant is a consumer reporting agency that produces consumer reports to third parties. Defendant produces the reports in violation of the mandates of the FCRA. The FCRA violations suffered by the Plaintiff are typical of those suffered by other class members and the Defendant treated Plaintiff consistent with other Putative Class members in accordance with its standard policies and practices.

#### **Adequacy of Representation**

35. Plaintiff, as a representative of the class, will fairly and adequately protect the interests of the Putative Class and has no interest that conflict with or are antagonistic to the interest of the class members. Plaintiff has retained attorneys competent and experienced in class action litigation. No conflict exists between Plaintiff and members of the class. A class action is superior to any other available method for the fair and efficient adjudication this controversy, and common questions of law and fact overwhelmingly predominate over individual

questions that may arise.

### **Superiority**

36. This case is maintainable as a class action under Rule 52(b)(1) because prosecution of actions by or against individual members of the Putative Classes would result in inconsistent or varying adjudications and create the risk of incompatible standards of conduct for Defendant. Further, adjudication of each individual class members' claim as a separate action will potentially be dispositive of the interest of other individuals not a party to such action, impeding their ability to protect their interests.
37. This case is maintainable as a class action under Rule 52(b)(2) because Defendant has acted or refused to act on grounds that apply generally to the Putative Classes, so that declaratory and/or injunctive relief is appropriate respecting the Classes as a whole.
38. Class certification is also appropriate under Rule 52(b)(3) because questions of law and fact common to the Putative Classes predominate over any questions affecting only individual members of the Putative Classes, and because a class action is superior to other methods for the fair and efficient adjudication of this litigation. Defendant's conduct described in this Complaint stems from common and uniform policies and practices, resulting in common violations of the FCRA. Members of the Putative Classes do not have an interest in pursuing separate actions against Defendant, as the amount of each class member's individual claims is small compared to the expense and burden of individual prosecution. Class certification will also obviate the need for unduly duplicative litigation that

might result in inconsistent judgments concerning Defendant's practices. Moreover, management of this action as a class action will not present any likely difficulties. In the interests of justice and judicial efficiencies, it would be desirable to concentrate the litigation of all Putative Class members' claims in a single forum.

39. Plaintiff intends to send notice to all members of the Putative Classes to the extent required by Rule 52. The names and address of the Putative Class members are available from Defendant's records.

#### **VIOLATIONS OF THE FCRA**

40. Plaintiff incorporates the foregoing paragraphs as if fully set forth herein.
41. Defendant utilizes an imprecise reporting format that inaccurately identifies time served.
42. Defendant's identification of Plaintiff as using or having two social security numbers violates the FCRA.
43. Defendant's identification of Plaintiff as being a LEVEL 1 SEX Offender violates the FCRA.
44. Defendant violated the FCRA by failing to follow reasonable procedures to assure maximum possible accuracy of the information concerning the individual about whom the report relates.
45. Defendant's actions were negligent, reckless, and willful.
46. Defendant acted in deliberate or reckless disregard of its obligations and rights of Plaintiff under the provisions of the FCRA. Defendant's negligent, reckless, and/or willful conduct is reflected by, among other things, the following facts:



- a. Defendant has access to legal advice;
  - b. Defendant produced a consumer report on the Plaintiff that contained information that was misleading and inaccurate;
  - c. Defendant produced a consumer report that contained information that was not prepared in a manner that it would assure the maximum accuracy of the information being provided regarding the Plaintiff; and
  - d. Defendant failed to abide by the FCRA.
47. Plaintiff is entitled to statutory damages of not less than \$100 and not more than \$1000 for each and every one of these violations, pursuant to 15 U.S.C. §1681n(a)(1)(A).
48. Plaintiff is also entitled to punitive damages for these violations, pursuant to 15 U.S.C. §1681n(a)(2).
49. Plaintiff is further entitled to recover their costs and attorneys' fees, pursuant to 15 U.S.C. §1681n(a)(3).

### **Negligence Per Se**

50. Plaintiff incorporates the foregoing paragraphs as if fully set forth herein.
51. The Defendant violated the provisions of the FCRA.
52. The FCRA is a consumer protection statute designed to protect the privacy of individuals and ensure accurate consumer reporting.
53. Plaintiff is a consumer designed to be protected by the FCRA.
54. The Defendant's failure to use reasonable procedures to assure maximum possible accuracy violated the FCRA.
55. The Defendant's failure to correctly report time served violates the FCRA.
56. Defendant's identification of Plaintiff as using or having two social security numbers violates the FCRA.

57. Defendant's identification of Plaintiff as being a LEVEL 1 SEX Offender violates the FCRA.
58. A consumer reporting agency's reporting of inaccurate information because it failed to use reasonable procedures to assure maximum possible accuracy is one of the purposes the FCRA was designed to protect against.
59. Defendant's violation of the FCRA has injured the Plaintiff.
60. Defendant's violation of the FCRA is the cause of Plaintiff's injury.
61. Defendant's failure to abide by the FCRA's accuracy mandates violates the company's legal duty.

**WHEREFORE**, the Plaintiff respectfully requests that this Court issue an Order for the following:

- a. An Order that this action may proceed as a class action under Rule 52 of the Missouri Rules of Civil Procedure;
- b. Order designating Plaintiff as class representative and designating Plaintiff's counsel as counsel for the Putative Class;
- c. Order directing proper notice to be mailed to the Putative Classes at Defendant's expense;
- d. Order finding that Defendant committed multiple, separate violations of the FCRA;
- e. Order finding that Defendant acted negligently, recklessly, and/or willfully in deliberate or reckless disregard of Plaintiff's rights and its obligations of the FCRA;
- f. Order awarding statutory damages and punitive damages as provided the

FCRA;

- g. Order awarding reasonable attorneys' fees and costs as provided by the FCRA; and
- h. Order finding that the Defendant breached the implied contract with the Plaintiff and other class members;
- i. Order granting other and further relief, in law or equity, as allowed by law and as this Court may deem appropriate and just.
- j. Order finding that the Plaintiff has made a submissible case of negligence per se and order all appropriate damages, attorneys' fees and costs, and all other relief allowed by law.

**DEMAND FOR JURY TRIAL**

Plaintiff hereby demands a jury trial on all causes of action and claims with respect to which Plaintiff has a right to jury trial.

By: /s/ C. Jason Brown  
Charles Jason Brown MO 49952  
Jayson A. Watkins MO 61434  
Brown & Watkins LLC  
301 S. US 169 Hwy  
Gower Missouri 64454  
Tel: 816-424-1390  
Fax: 816-424-1337  
[brown@brownandwatkins.com](mailto:brown@brownandwatkins.com)  
[watkins@brownandwatkins.com](mailto:watkins@brownandwatkins.com)  
ATTORNEYS FOR PLAINTIFF

Case No.:




# IN THE 19TH JUDICIAL CIRCUIT COURT, COLE COUNTY, MISSOURI

Judge or Division: JON EDWARD BEETEM	Case Number: 17AC-CC00628
Plaintiff/Petitioner: TONISHA BIVENS	Plaintiff's/Petitioner's Attorney/Address CHARLES JASON BROWN 301 S US HIGHWAY 169 GOWER, MO 64454-9116
Defendant/Respondent: STERLING INFOSYSTEMS, INC.	Court Address: 301 E HIGH JEFFERSON CITY, MO 65101
Nature of Suit: CC Other Miscellaneous Actions	(Date File Stamp)

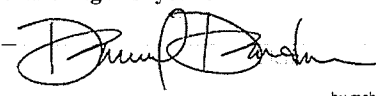
## Summons in Civil Case

**The State of Missouri to:** STERLING INFOSYSTEMS, INC.  
**Alias:**  
 C/O PARACORP INCORPORATED  
 222 E. DUNKLIN, STE. 102  
 JEFFERSON CITY, MO 65101

**COURT SEAL OF**  
  
**COLE COUNTY**

**You are summoned to appear before this court and to file your pleading to the petition, a copy of which is attached, and to serve a copy of your pleading upon the attorney for Plaintiff/Petitioner at the above address all within 30 days after receiving this summons, exclusive of the day of service. If you fail to file your pleading, judgment by default may be taken against you for the relief demanded in the petition.**

**12/21/17**  
 Date

Further Information:  by msh

## Sheriff's or Server's Return

**Note to serving officer:** Summons should be returned to the court within thirty days after the date of issue.

I certify that I have served the above summons by: (check one)

☐ delivering a copy of the summons and a copy of the petition to the Defendant/Respondent.

☐ leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with a person of the Defendant's/Respondent's family over the age of 15 years.

☐ (for service on a corporation) delivering a copy of the summons and a copy of the petition to \_\_\_\_\_ (name) \_\_\_\_\_ (title).

☐ other \_\_\_\_\_

Served at \_\_\_\_\_ (address)

in \_\_\_\_\_ (County/City of St. Louis), MO, on \_\_\_\_\_ (date) at \_\_\_\_\_ (time).

Printed Name of Sheriff or Server \_\_\_\_\_ Signature of Sheriff or Server \_\_\_\_\_

**Must be sworn before a notary public if not served by an authorized officer:**

(Seal) Subscribed and sworn to before me on \_\_\_\_\_ (date).

My commission expires: \_\_\_\_\_ Date \_\_\_\_\_ Notary Public \_\_\_\_\_

### Sheriff's Fees

Summons \$ \_\_\_\_\_

Non Est \$ \_\_\_\_\_

Sheriff's Deputy Salary

Supplemental Surcharge \$ 10.00

Mileage \$ \_\_\_\_\_ (\_\_\_\_\_ miles @ \$.\_\_\_\_\_ per mile)

**Total** \$ \_\_\_\_\_

A copy of the summons and a copy of the petition must be served on **each** Defendant/Respondent. For methods of service on all classes of suits, see Supreme Court Rule 54.



Copy Request for Civil Complaint  
Jankowski, Jason R.

to:

'cole.web@courts.mo.gov'

12/26/2017 08:34 AM

Hide Details

From: "Jankowski, Jason R." <JJankowski@ReedSmith.com>

To: "'cole.web@courts.mo.gov'" <cole.web@courts.mo.gov>

**FILED**

DEC 26 2017

COLE COUNTY  
CIRCUIT COURT

Good morning,

I would like to request a copy of the Complaint for the following Cole County Circuit Court case below. Please let me know if you need any additional information.

**Plaintiffs:** Tonisha Bivens, individually and on behalf of all others similarly situated

**Defendants:** Sterling Infosystems Inc.

**Court Name:** Cole County Circuit Court, Missouri

**Case Number:** 17AC-CC00628

**Filing Date:** 12/21/2017

Thank you,

Jason Jankowski | Research Services Specialist

ReedSmith LLP | Reed Smith Centre | 225 Fifth Avenue | Pittsburgh, PA 15222-2716

Tel: 412.288.3075 | Fax: 412.288.3063 | reedsmith.com

\*\*\*

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**Dawnel Davidson ~ Circuit Clerk**

19th Judicial Circuit Court  
Cole County Courthouse  
301 E. High Street ~ P.O. Box 1870  
Jefferson City, MO 65102

Invoice No. 2017-000303

To Pay By Phone, Please Call: 573-761-4368

**INVOICE****Customer**

Name ReedSmith LLP  
Reed Smith Center  
Address 225 Fifth Ave  
City Pittsburg State PA ZIP 15222  
Phone 412-288-3075

**Misc**

Date 12/26/2017  
Case # 17AC-CC00628  
Requested by Jason Jankowski

Qty	Description	Unit Price	TOTAL
10	Copies at \$.50 per page	\$ 0.50	\$ 5.00
	Certification	\$ 1.00	\$ -
	Copies at \$.50 per pages	\$ 0.50	\$ -
	Postage & Handling	\$ 0.50	\$ -
	Fax Copies	\$ 0.50	\$ -
	Minimum Copy Cost	\$ 3.00	\$ -
	Copy of CD (Containing Court Records, etc)	\$ 65.00	\$ -

SubTotal	\$ 5.00
Shipping	
<b>TOTAL</b>	<b>\$ 5.00</b>

**Payment**

Please attach a copy of this invoice with  
Comments payment. Thank You!

Name \_\_\_\_\_

Check # \_\_\_\_\_

Date \_\_\_\_\_

Tax Rate(s) \_\_\_\_\_

*We appreciate your prompt payment! Thank you!*

Request Completed by: cs

**Dawnel Davidson ~ Circuit Clerk**



Copy Request for Civil Complaint  
Jankowski, Jason R.

to:

'cole.web@courts.mo.gov'

12/26/2017 08:34 AM

Hide Details

From: "Jankowski, Jason R." <JJankowski@ReedSmith.com>

To: "'cole.web@courts.mo.gov'" <cole.web@courts.mo.gov>

**FILED**

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Thank you,

Jason Jankowski | Research Services Specialist

ReedSmith LLP | Reed Smith Centre | 225 Fifth Avenue | Pittsburgh, PA 15222-2716

Tel: 412.288.3075 | Fax: 412.288.3063 | reedsmith.com

\*\*\*

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Disclaimer Version RS.US.201.407.01



**AFFIDAVIT OF SERVICE**

State of Missouri

County of Cole

Circuit Court

Case Number: 17AC-CC00628

Plaintiff/Petitioner:

**TONISHA BIVENS, individually and on behalf of all others**

vs.

Defendant/Respondent:

**STERLING INFOSYSTEMS, INC.**

Received by HPS Process Service & Investigations to be served on **Sterling Infosystems, Inc., c/o Paracorp Incorporated, 222 East Dunklin, Suite 102, Jefferson City, MO 65101. I, DAVID M. ROBERTS**, being duly sworn, depose and say that on the 21 day of DEC., 2017 at 3:06 a.m., executed service by delivering a true copy of the Summons in Civil Case and Petition in accordance with state statutes in the manner marked below:

☒ REGISTERED AGENT SERVICE: By serving LAURA SOUDEN  
as designee for the above-named entity.

☐ RECORDS CUSTODIAN SERVICE: By serving \_\_\_\_\_  
as \_\_\_\_\_ for the above-named entity.

☐ CORPORATE SERVICE: By serving \_\_\_\_\_  
as \_\_\_\_\_ for the above-named entity.

☐ OTHER SERVICE: As described in the Comments below.

☐ NON SERVICE: For the reason detailed in the Comments below.

COMMENTS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I certify that I have no interest in the above action, am of legal age and have proper authority in the jurisdiction in which this service was made.

Subscribed and Sworn to before me on the 22nd day  
of Dec., 17 by the affiant who is  
personally known to me.

Patricia J. Roberts  
NOTARY PUBLIC

PATRICIA J. ROBERTS  
Notary Public-Notary Seal  
STATE OF MISSOURI-County of Cole  
Commission #12481691  
My Commission Expires Dec. 4, 2020

DM Roberts  
PROCESS SERVER # PPS17-0154  
Appointed in accordance with State Statutes

HPS Process Service & Investigations  
www.hpsprocess.com  
1669 Jefferson  
Kansas City, MO 64108  
(800) 796-9559

Our Job Serial Number: 2017020893

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# IN THE 19TH JUDICIAL CIRCUIT COURT, COLE COUNTY, MISSOURI

Judge or Division: JON EDWARD BEETEM	Case Number: 17AC-CC00628
Plaintiff/Petitioner: TONISHA BIVENS	Plaintiff's/Petitioner's Attorney/Address CHARLES JASON BROWN 301 S US HIGHWAY 169 GOWER, MO 64454-9116
Defendant/Respondent: STERLING INFOSYSTEMS, INC.	Court Address: 301 E HIGH JEFFERSON CITY, MO 65101
Nature of Suit: CC Other Miscellaneous Actions	

(Date File Stamp)

## Summons in Civil Case

The State of Missouri to: **STERLING INFOSYSTEMS, INC.**

Alias:

C/O PARACORP INCORPORATED  
222 E. DUNKLIN, STE. 102  
JEFFERSON CITY, MO 65101

COURT SEAL OF



COLE COUNTY

You are summoned to appear before this court and to file your pleading to the petition, a copy of which is attached, and to serve a copy of your pleading upon the attorney for Plaintiff/Petitioner at the above address all within 30 days after receiving this summons, exclusive of the day of service. If you fail to file your pleading, judgment by default may be taken against you for the relief demanded in the petition.

12/21/17

Date

Further Information:

*[Signature]*  
by msh

### Sheriff's or Server's Return

Note to serving officer: Summons should be returned to the court within thirty days after the date of issue.

I certify that I have served the above summons by: (check one)

☐ delivering a copy of the summons and a copy of the petition to the Defendant/Respondent.

☐ leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with a person of the Defendant's/Respondent's family over the age of 15 years.

☒ (for service on a corporation) delivering a copy of the summons and a copy of the petition to PARACORP INC.  
LAVAN Souden (name) designee (title).

☐ other

Served at 222 E. Dunklin, Ste. 102, Jefferson City, Mo 65101 (address)  
in COLE (County/City of St. Louis), MO, on 12/21/17 (date) at 3:06 pm (time).

DAVID M. ROBERTS

Printed Name of Sheriff or Server

*[Signature]*

Signature of Sheriff or Server

Must be sworn before a notary public if not served by an authorized officer:

(Seal)

Subscribed and sworn to before me on 12-22-17 (date).

My commission expires: 12-4-20 (date)

*[Signature]*  
Notary Public

### Sheriff's Fees

Summons \$

Non Est \$

Sheriff's Deputy Salary \$

Supplemental Surcharge \$ 10.00

Mileage \$ ( miles @ \$. per mile)

Total \$

PATRICIA J. ROBERTS  
Notary Public-Notary Seal  
STATE OF MISSOURI-County of Cole  
Commission #12481691  
My Commission Expires Dec. 4, 2020

A copy of the summons and a copy of the petition must be served on each Defendant/Respondent. For methods of service on all classes of suits, see Supreme Court Rule 54.

**AFFIDAVIT OF SERVICE**

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Circuit Court

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vs.

Defendant/Respondent:

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☒ REGISTERED AGENT SERVICE: By serving LAURA SOUDEN  
as designee for the above-named entity.

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as \_\_\_\_\_ for the above-named entity.

☐ CORPORATE SERVICE: By serving \_\_\_\_\_  
as \_\_\_\_\_ for the above-named entity.

☐ OTHER SERVICE: As described in the Comments below.

☐ NON SERVICE: For the reason detailed in the Comments below.

COMMENTS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I certify that I have no interest in the above action, am of legal age and have proper authority in the jurisdiction in which this service was made.

Subscribed and Sworn to before me on the 22nd day  
of Dec., 17 by the affiant who is  
personally known to me.

Patricia J. Roberts  
NOTARY PUBLIC

PATRICIA J. ROBERTS  
Notary Public-Notary Seal  
STATE OF MISSOURI-County of Cole  
Commission #12481691  
My Commission Expires Dec. 4, 2020

DM Roberts  
PROCESS SERVER # PPS17-0154  
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Our Job Serial Number: 2017020893

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(Date File Stamp)

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Alias:

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JEFFERSON CITY, MO 65101

COURT SEAL OF



COLE COUNTY

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12/21/17

Date

Further Information:

*[Signature]*  
by msh

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☐ leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with

☒ (for service on a corporation) delivering a copy of the summons and a copy of the petition to PARACORP INC.

LAVAN SARDEN

(name) Designee

(title).

☐ other

Served at 222 E. Dunklin, Ste. 102, Jefferson City, Mo 65101 (address)

in COLE (County/City of St. Louis), MO, on 12/21/17 (date) at 3:06 pm (time).

DAVID M. ROBERTS

Printed Name of Sheriff or Server

[Signature]

Signature of Sheriff or Server

**Must be sworn before a notary public if not served by an authorized officer:**

Subscribed and sworn to before me on 12-22-17 (date).

My commission expires: 12-4-20

Date

[Signature]  
Notary Public

### Sheriff's Fees

Summons \$

Non Est \$

Sheriff's Deputy Salary \$

Supplemental Surcharge \$ 10.00

Mileage \$ ( miles @ \$. per mile)

Total \$

PATRICIA J. ROBERTS  
Notary Public-Notary Seal  
STATE OF MISSOURI-County of Cole  
Commission #12481691  
My Commission Expires Dec. 4, 2020

A copy of the summons and a copy of the petition must be served on each Defendant/Respondent. For methods of service on all classes of suits, see Supreme Court Rule 54.